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#### Indledning

TrueLink Klient ver. 3.06 indeholder JavaRunTime ver. 7.11 32 bit, som under installation placeres, isoleret fra øvrige program installationer, på "C:\\Programmer\TrueLink" eller på "C:\Program Files (x86)\TrueLink", således at denne Java installation altid anvendes af TrueLink klienten., og ikke opdateres når der sendes nye versioner af Java.

Du kan downloade installationsprogrammet til TrueLink-klienten fra siden: Om TrueLink Klient

#### Sådan får du succes hvis du skal installere første gang:

- 1. Læs og følg alle sider i denne vejledning.
- 2. Din bruger skal have administrator rettigheder.
- 3. Anvend dit 15 cifrede klient ID, som du har modtaget pr. e-mail.
- 4. Vent med at sende/modtage til folderstrukturen er opdateret klik på knappen "Receive now".
- 5. Flyt eller opret aldrig standard foldere manuelt.
- 6. Placer filer der skal afsendes i de korrekte foldere se brugervejledningen til TrueLink Klient som findes på siden <u>Vejledninger til TrueLink.</u>

#### Krav

Minimumskravene for at installere og anvende TrueLink klienten er følgende:

- Win2003/XP
- Internet Explorer 6.0

Hvis du anvender TrueLink Klient version 1.0 eller 2.2, skal du foretage en total af-installation, før du installerer den nyeste version.

Før du installerer, er det en god ide at gennemse Spørgsmål og Svar til TrueLink Klienten.



#### Hvis du skal opdatere fra tidligere versioner

Hvis du anvender TrueLink Klient version 3.02 eller nyere, kan du opdatere uden at af-installere din nuværende TrueLink Klient.

Hvis du anvender TrueLink Klient version 1.0 eller 2.2, skal du foretage en total af-installation, før du installerer den nyeste version.

Du kan se din version i TrueLink status – på fanen Help.

#### Installation – Windows 7:

 Hvis du har en tidligere version 3.02, 3.03, 3.04 eller 3.05, af TrueLink klient installeret, kan du installere fra TrueLink status: Vælg "Download now":

	digital - collaboration	New version is available: 3.06 Download now
atus Se <u>t</u> tings <u>H</u> elp	business	See release notes
Client ID	1207647426112nu - Leverandøren	Manage

#### Efter installationen åbnes et nyt TrueLink status billede, og du kan lukke ovenstående.

🔿 Administration and surveillance of the TrueLink Client service				
	digital collaboration TrueLink.dk	Lu		
<u>Status</u> Se <u>t</u> tings	Неір			
Buy tickets	Show messages for today Show with status	All 🔻		
Company	Message Status Date /	time		
General	Ready to send/receive documents OK 07-02-2013 /	09:07:15		
General	Update folder structure OK 07-02-2013 /	/ 09:07:14		
General	Server asked to wait 8 minutes. You can press 'Receive now' to ignore this timeout. OK 07-02-2013 /	/ 08:58:31		
General	Server is available OK 07-02-2013 /	/ 08:58:31		
General	Service is started OK 07-02-2013 /	/ 08:58:30		
·	Refresh         Receive now         View file report			
Service is running	Inbox: 11 / 25,7K, outbox: 0 / 0, log ok: 11 / 3,8K, log	error: 0 / 0		

TrueLink

Vejledning til installation af/opdatering til TrueLink Klient ver. 3.06

#### Klik på knappen "Download TrueLink klient" og vælg "Kør":



Vælg i de efterfølgende skærmbilleder:

TrueLink,

Vejledning til installation af/opdatering til TrueLink Klient ver. 3.06

1.	"I agree" – som er accept af TrueLinks betingelser: P TrueLink Client Setup: License Agreement				
	Please review the license agreement before installing True you accept all terms of the agreement, click I Agree.	Link Client. If			
	Seneral terms and conditions of sales, delivery and license	*			
	TrueLink A/S				
	Specific provisions regarding the TrueLink concept				
	<ol> <li>Acceptance of terms         Access to services, software and other assistance under the True         requires membership of TrueLink and acceptance of the current te         and delivery by ticking the field "Accept terms and conditions" prior         the service.         Membership of TrueLink is free of charge.     </li> </ol>	eLink concept erms of sale or to ordering			
	1	•			
	Cancel Nullsoft Install System v2.46	I <u>A</u> gree			

### Se betingelserne på dansk

### 2. Vælg "Install":

🖫 TrueLink Client Setup: Installation Folder					
Setup will install TrueLink Client in the following folder. To install in a different folder, click Browse and select another folder. Click Install to start the installation.					
Destination Folder           C:\Program Files (x86)\TrueLink         Browse					
Space required: 123.9MB Space available: 354.3GB					
Cancel Nullsoft Install System v2.46 < Back Install					

TrueLink.

Vejledning til installation af/opdatering til TrueLink Klient ver. 3.06

3. Ver. 3.06 er nu installeret og du skal starte service på knappen "Start service": Administration and surveillance of the TrueLink Client service

digital collaboration				
<u>Status</u> Se <u>t</u> tings <u>H</u> elp	]			
Client ID	1207647426112nu - Leverandøren	▼ Manage		
Document folder	c:\TrueLink\enovationConnecterInvoice	Change		
Tickets:	Invoice: 93 tickets. Chat message: -2 tickets. Register document: -12 tickets. Statement: 91 tickets.			
Web Service URL	Web Service URL http://test.truelink.dk/EnovationConnector/ClientConnector.jws			
Server status	Server is available	Recheck		
Enable mutliple clients	V			
Add client ID automatically				
Save sent invoices	V			
	Start service			
Service is stopped. Please p	ress 'Start service' on tab 'Settings'. Inbox: 4 / 16,6K, outbox: 0 / 0, lo	og ok: 4 / 1,4K, log error: 0 / 0		

Hvis du har installeret TrueLink for første gang, vises dette billede, hvor du skal indsætte klient ID. Klient ID finder du ved at logge ind i TrueLink og se under menuen "Konti", eller i den e-mail du modtog ved tilmelding til TrueLink.

Husk at vælge "Add" og "save" efter indsætning af klient ID.

TrueLink.

# Vejledning til installation af/opdatering til TrueLink Klient ver. 3.06

Administration and surv	eillance of the TrueLink Client service digital collaboration business	
Client ID Document folder	Client ID not defined. Press button 'Add'.	Add Change
Tickets:	Client ID Client ID	
Web Service URL	https://t Company name Add Cancel	Becheck
Enable mutliple clients		TROBICIN
Add client ID automatically		
Save sent invoices		
Service is stonned. Please a	In the save configuration and press 'Start service' Inbox: 0 / 0, outbox: 0 / 0, log ok: 0	/ 0. log error: 0 / 0

- 4. Klik nu på "Start service"
- 5. Nederst i skærmbilledet vises nu, hvor mange minutter der går inden servicen starter:

digital - Collaboration TrueLink.dk business					
<u>Status</u> Se <u>t</u> tings <u>H</u> elp	1				
Client ID	1207647426112nu - Leverandøren	Manage			
Document folder	c:\TrueLink\enovationConnecterInvoice	Change			
Tickets:	Invoice: 93 tickets.  Chat message: -2 tickets. Register document: -12 tickets. Statement: 91 tickets.				
Web Service URL	Web Service URL http://test.truelink.dk/EnovationConnector/ClientConnector.jws				
Server status Server is available		Recheck			
Enable mutliple clients 🔽					
Add client ID automatically					
Save sent invoices	V				
	Setup settings cannot be changed while service is running. Stop service to activate setup controls.				
	Stop service				
Service is running: waiting 22 minute(s) Inbox: 4 / 16,6K, outbox: 0 / 0, log ok: 4 / 1,4K, log error: 0 / 0					

**TrueLink** 

Vejledning til installation af/opdatering til TrueLink Klient ver. 3.06

#### Dette kan ignoreres ved at vælge fanen "Status" og klikke på "Receive now": Administration and surveillance of the TrueLink Client service digital - collaboration TrueLink.dk business <u>Status</u> Se<u>t</u>tings <u>H</u>elp Show with status All -**Buy tickets** Show messages for today Message Company Status Date / time General Server asked to wait 22 minutes. You can press 'Receive now' to ignore this timeout. 31-01-2013 / 09:07:00 OK General Server is available OK 31-01-2013 / 09:07:00 31-01-2013/09:07:00 General Service is started OK 31-01-2013 / 09:05:09 General Service is stopped OK OK 31-01-2013/08:39:55 General Ready to send/receive documents General Update folder structure OK 31-01-2013 / 08:39:54 General Receive documents now OK 31-01-2013 / 08:39:54 General Server asked to wait 21 minutes. You can press 'Receive now' to ignore this timeout. OK 31-01-2013 / 08:39:49 31-01-2013 / 08:39:49 General Server is available **OK** 31-01-2013 / 08:39:49 OK General Service is started General Service is stopped OK 31-01-2013 / 08:39:23 Ready to send/receive documents OK 31-01-2013 / 08:09:38 General Update folder structure General OK 31-01-2013/08:09:37 General Server asked to wait 20 minutes. You can press 'Receive now' to ignore this timeout OK 31-01-2013 / 07:47:49 General Server is available OK 31-01-2013/07:47:48 31-01-2013 / 07:47:48 Service is started OK General Refresh Receive now View file report Service is running: waiting 22 minute(s) Inbox: 4 / 16,6K, outbox: 0 / 0, log ok: 4 / 1,4K, log error: 0 / 0

Når servicen startes opdateres klientens folder struktur og antal klip der er til rådighed. Under "Message" kan du se hvor lang tid der går før klienten automatisk henter informationer. Der kan eksempelvis stå: "Server asked to wait 17 minutes". You can press "Receive now" to ignore this timeout". Det betyder, at du kan klikke på "Receive now" og få folder struktur og klip opdateret med det samme. TrueLink klienten <u>sender</u> løbende og <u>modtager</u> en gang hver time.

#### FOLDERE MÅ ALDRIG OPRETTES MANUELT.

Under "Message" vises "Ready to send/receive documents", når klienten er klar:

Administration and surveillance of the TrueLink Client service					
Status     Settings     Help       Buy tickets     Show messages for     today					
			w with status All		
Company		Message		Status	Date / time
General	Ready to send/receive documents	S		OK	31-01-2013 / 09:11:40

#### Om administrator rettigheder

#### Installation på Win7/win2008/win2010/Windows Vista

Her skal du efter installation, lukker klienten og ændrer start ikonet til "Kør som Administrator". Herefter kan du færdiggøre konfiguration på normalvis.

Det kan du gøre ved enten at højre klikke på programmet og vælge "Kør som administrator" eller ved at opsætte dette under "Egenskaber".

Bemærk også, at funktionen "Run", ikke findes i startlinje under Win7, men aktiveres i stedet med (WinTast)+R.

🕽 TrueLink Prop	erties	×	
Coourthy	Detaile	Advanced Properties	x
General	Shorte	Choose the advanced properties you want for this shortcut.	
	ueLink	2 Run as administrator	
Target type: Target location:	Application System32	This option allows you to run this shortcut as an administrator, while protecting your computer from unauthorized activity.	
Target:	Deployment\cac	Run in separate memory space	
Start in:			
Shortcut key: Run:	None Nomal window	OK Cancel	
Comment:	Interchanges doo	suments with the e-novation Conr	
Open File Lo	cation Chan	ige Icon Advanced	
	ок	Cancel Apply	

#### Hvis brugeren IKKE har administrator adgang

Hvis brugeren af en eller anden årsag ikke må have administrator adgang til server/pc, kan du nøjes med at give brugeren rettigheder til at kunne foretage ændringer (Modify) på folderen C:/TrueLink.

TrueLink

# Vejledning til installation af/opdatering til TrueLink Klient ver. 3.06

Dette gør du ved at vælge "Properties" på C:/TrueLink, og under folderen "Security", skal du give adgang til "Modify":

Dbject name: C:\TrueLink Group or user names: & Authenticated Users	
group or user names:	
& Authenticated Users	
SYSTEM	-
Administrators (NB-MZH\Administrators)	-
& Users (NB-MZH\Users)	1
To change permissions, click Edit.	lit
ermissions for Users Allow D	eny
Full control	
Modify	
Read & execute	
List folder contents	
Read 🗸	
Write	



#### Installation via Microsoft Remote Desktop (Fjernsupport)

Hvis du anvender Microsoft Remote Desktop (Fjernsupport) skal du være logget på som administrator bruger, og derudover have følgende rettigheder:

Local Security Policy					
File Action View Help					
🗢 🔿 🗾 🗶 🗟 🖬					
🚡 Security Settings	Policy	Security Setting			
Account Policies	Access Credential Manager as a trusted caller				
Local Policies	Access this computer from the network	Everyone, Administrators			
Audit Policy	Act as part of the operating system				
User Rights Assignment	Add workstations to domain				
Security Options	Adjust memory quotas for a process	LOCAL SERVICE, NETWO			
Windows Firewall with Advanced Sect Network List Manager Policies	🗟 Allow log on locally	Guest, Administrators, Us			
Public Key Policies	Allow log on through Remote Desktop Services	Administrators, Remote			
Software Restriction Policies	Back up files and directories	Administrators, Backup			
Application Control Policies	Bypass traverse checking	Everyone,LOCAL SERVIC			
IP Security Policies on Local Compute	B Change the system time	LOCAL SERVICE, Admini			
Advanced Audit Policy Configuration	🔀 Change the time zone	LOCAL SERVICE, Admini			
	🕅 Create a pagefile	Administrators			
	🔀 Create a token object				
-	🖾 Create global objects	LOCAL SERVICE, NETWO			
	🖾 Create permanent shared objects				
	🖾 Create symbolic links	Administrators			
	🖾 Debug programs	Administrators			
	Deny access to this computer from the network	Guest			
	🖾 Deny log on as a batch job	HomeGroupUser\$			
	🖾 Deny log on as a service				
	🖾 Deny log on locally	HomeGroupUser\$,Guest			
	🔯 Deny log on through Remote Desktop Services				
	📓 Enable computer and user accounts to be trusted for delega				
	🔯 Force shutdown from a remote system	Administrators			
	🔯 Generate security audits	LOCAL SERVICE, NETWO			
	Impersonate a client after authentication	LOCAL SERVICE, NETWO			
	😳 Increase a process working set	Users			
	🗟 Increase scheduling priority	Administrators			
	Load and unload device drivers	Administrators			
	🔀 Lock pages in memory				
	🔀 Log on as a batch job	Administrators, Backup			
	📖 Log on as a service	NT SERVICE\ALL SERVIC			

#### Nye versioner af TrueLink klient

Når der, efter ver. 3.02, kommer en ny version af TrueLink klienten, kan du downloade den nye version fra Status siden:

TrueLink.

# Vejledning til installation af/opdatering til TrueLink Klient ver. 3.06

O Administration and surveillance of the	TrueLink Client service					
digital collaboration		Ni Di Si	New version is available: 3.03 <u>Download now</u> <u>See release notes</u>			
<u>Status</u> Se <u>t</u> tings <u>H</u> elp						
Buy tickets		Show messages for	today 🗸	Show with status All		
	Message		S	tatus Date / time		
Ready to send/receive documents			OK	24-03-2010/10:31:31 🔺		
Update folder structure			OK	24-03-2010/10:31:29		
Ignored waiting timeout			OK	24-03-2010/10:31:28		
Server asked to wait 3 minutes. You can press	: 'Receive now' to ignore this timeo	ut.	OK	24-03-2010/10:31:12		
Server is available			OK	24-03-2010/10:31:11		
Service is started			OK	24-03-2010/10:31:11 =		
Service is stopped			OK	24-03-2010/10:31:07		
Ready to send/receive documents			OK	24-03-2010/10:19:31		
Update folder structure			OK	24-03-2010/10:19:29		
Server asked to wait 2 minutes. You can press	: 'Receive now' to ignore this timeo	ut.	OK	24-03-2010/10:17:18		
Server is available			OK	24-03-2010/10:17:17		
Service is started			OK	24-03-2010/10:17:17		
Service is stopped			OK	24-03-2010/10:15:18		
Ready to send/receive documents			OK	24-03-2010/10:00:36		
Update folder structure			OK	24-03-2010/10:00:34		
Server asked to wait 1 minute. You can press '	Receive now' to ignore this timeou	t.	OK	24-03-2010/09:59:28		
Server is available			OK	24-03-2010/09:59:27		
Service is started			OK	24-03-2010/09:59:27		
Service is stopped			lok	24-03-2010/09:58:05 💌		
	Refresh Receive now	<b>⊻</b> iew file report				
Service is running Inbox: 0 / 0, outbox: 0 / 0, log ok: 1 / 4,2K, log error: 0 / 0						



#### **Af-installation af TrueLink**

Hvis du har brug for at afinstallere klienten, bør du kontrollere om der er delte foldere under C:\TrueLink\enovationConnectorInvoice\. Eventuelle delte foldere skal deles igen efter installation af ny version af klienten.

Har din ERP leverandør været involveret i installation af klienten, deling af foldere og opsætning i dit ERP system, bør du få din ERP leverandør til at foretage af-installation og ny installation for at sikre, at der fortsat er sammenhæng mellem TrueLink Klienten og ERP systemet.

Af-installation skal foretages i den nævnte rækkefølge:

1. Stop TrueLink service:

📿 Administration and surv	reillance of the TrueLink Client service		
Status Settings Help	ueLink.dk digital collaboration		
Client ID	125240656875819		
Document folder	c\TrueLink\enovationConnecterInvoice Change		
	200: Invoice tickets.		
Tickets:			
Web Service URL	http://backup.truelink.dk/EnovationConnector/GenericEnovationConnector.jws	]	
Server status	Server is available Recher		
Enable mutliple clients			
Add client ID automatically			
Save sent invoices	V		
	Stop service		
Service is running	Inbox: 0 / 0, outbox: 0 / 0, log ok:	0 / 0, log error: 0 / 0	

2. Luk skærmbilledet til administration af TrueLink Klient på det røde kryds:

💭 Administration and surveillance of the TrueLink Client service		
digital = collaboration		
Status Settings Help		



- 3. Vælg "Alle programmer" "TrueLink" "Uninstall TrueLink Client": Alle programmer Alletiders Nisse Alle brogrammer Billebror Safari Start Send TrueLink (Clent
- På dit C-drev kan du vælge, at slette folderen "TrueLink", hvis du skal foretage en total afinstallation. Herved fjernes alle foldere til afsendelse og modtagelse, foldere til logning af aktiviteter på TrueLink klienten, og opsætningsfilen.

Denne folder skal IKKE slettes, hvis det udelukkende er en programopdatering, du foretager.